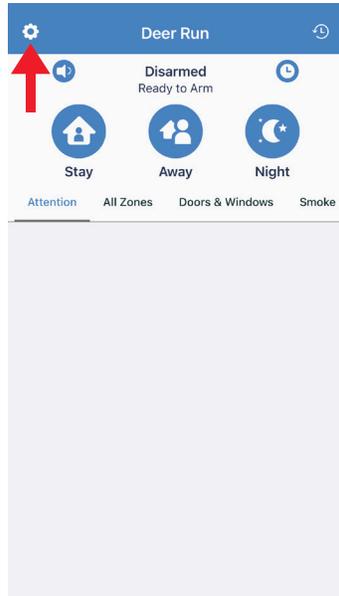


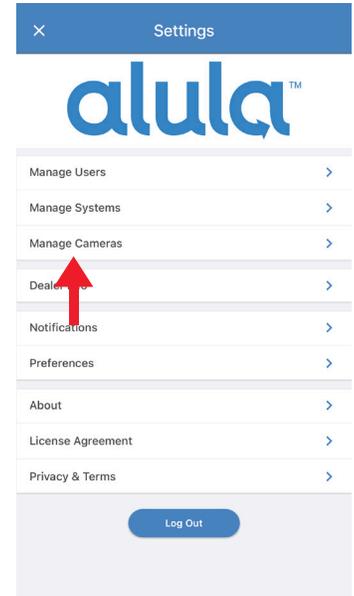
How to Customize your Security Camera Experience

How to Access Camera Settings

Accessing camera settings is the first step to adjusting many other camera functions. Once you get here, it will be the starting point for other guides.



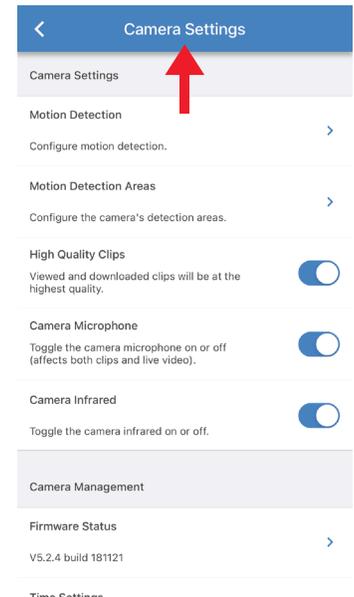
1 Click the gear in the upper left corner.



2 Select "Manage Cameras."



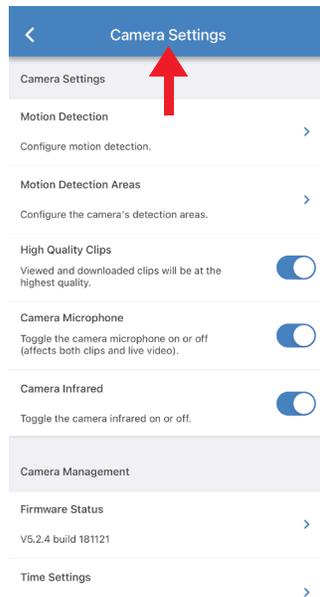
3 Choose from your list of cameras.



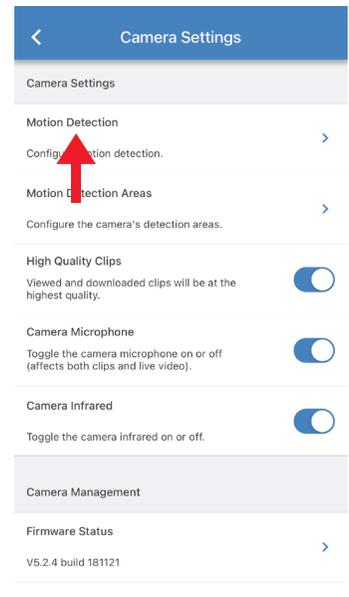
4 Now you will be in "Camera Settings."

How to Adjust Motion Detection

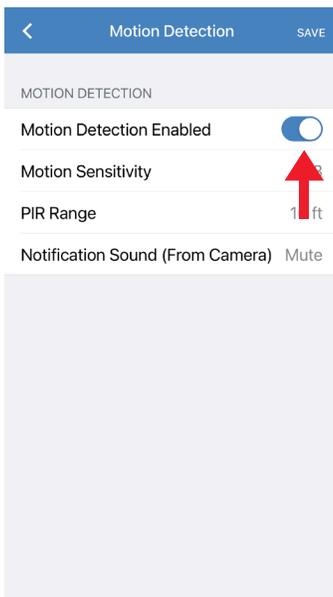
This is what to do if you are receiving no clips or too many clips.



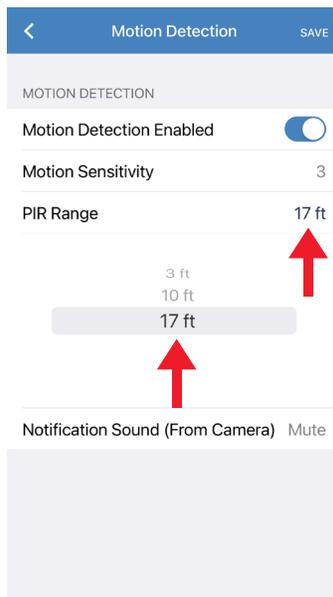
1 Start in "Camera Settings."



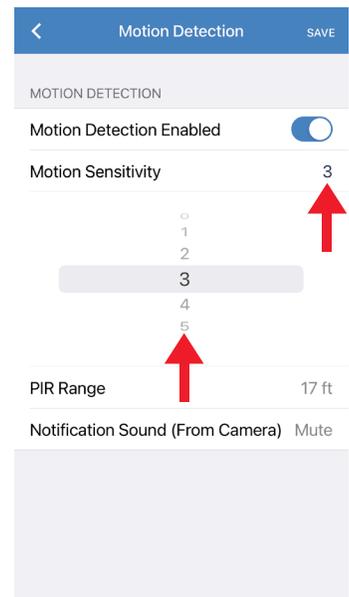
2 Click "Motion Detection."



3 Check that enabled is switched on.



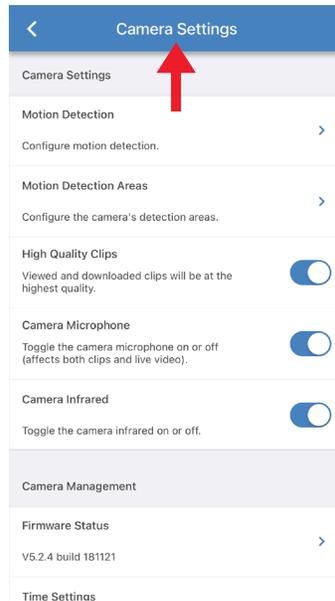
4 Adjust the PIR range. This is the distance from the camera that motion will be detected.



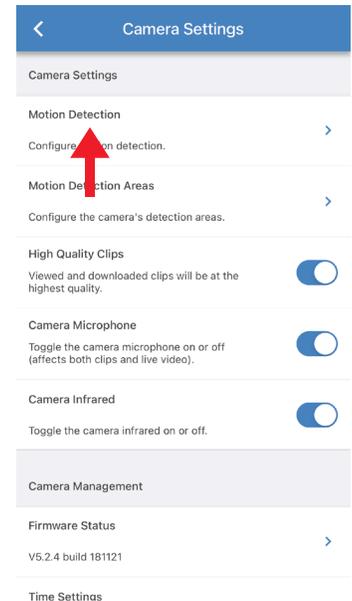
5 Adjust motion sensitivity. Zero will deliver no clips. Six will send clips for every twitch. We recommend between 1 and 3.

How to Adjust Detection Field

Use a grid to tell the camera to ignore motion in areas such as busy streets



1 Start in "Camera Settings."



2 Click on "Motion Detection Areas."



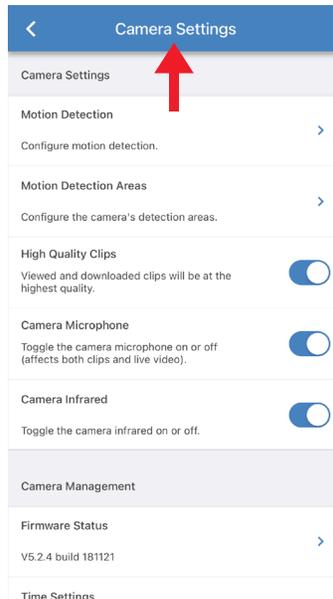
3 Use your finger to select areas of the view that you don't want to send motion alerts.



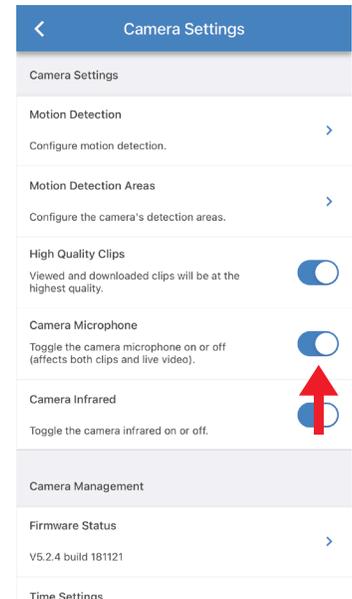
4 Click "Save" in the upper right.

Troubleshooting

“I can’t hear audio on my video clips.”



1 Start in “Camera Settings.”

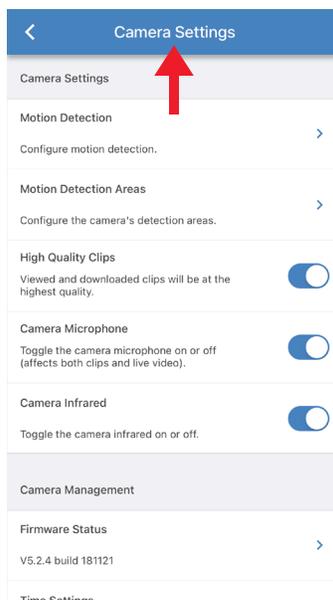


2 Check “Camera Microphone” and make sure it is toggled on.

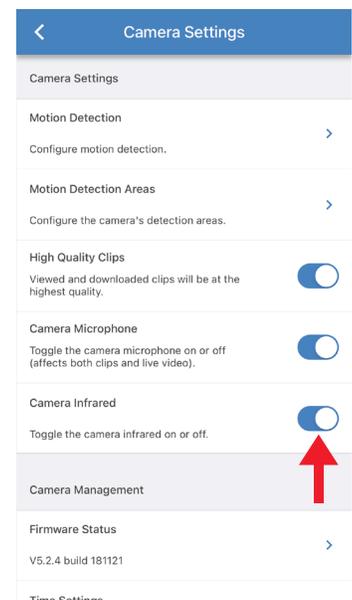
“The images at night look weird.”

Note!

In low light, cameras including the Video Doorbell switch to Night Mode, and images will be black and white.



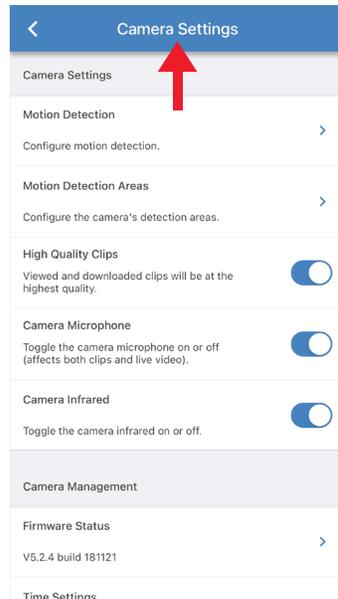
1 Start in “Camera Settings.”



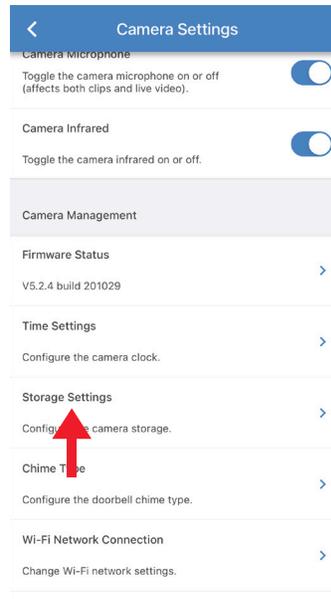
2 Try toggling the “Camera Infrared” setting on and off.

SD Card and Firmware

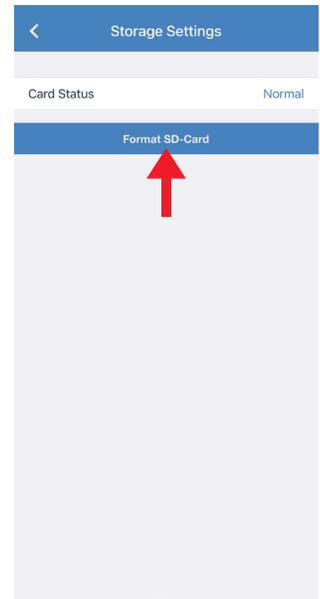
“How do I fix the SD Card?”



1 Start in “Camera Settings.”

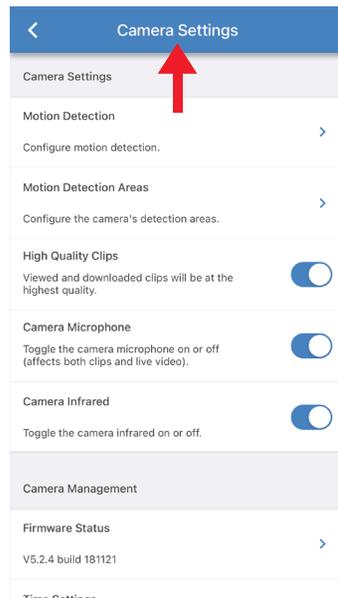


2 Click on “Storage Settings.”



3 Click “Format SD-Card” to delete data and reset card.

“How do I update the camera’s firmware?”



1 Start in “Camera Settings.”



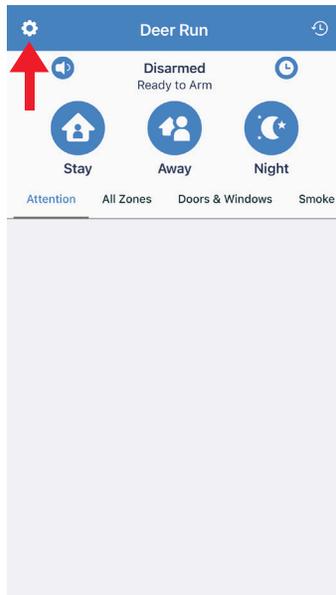
2 Click on “Firmware Status.”



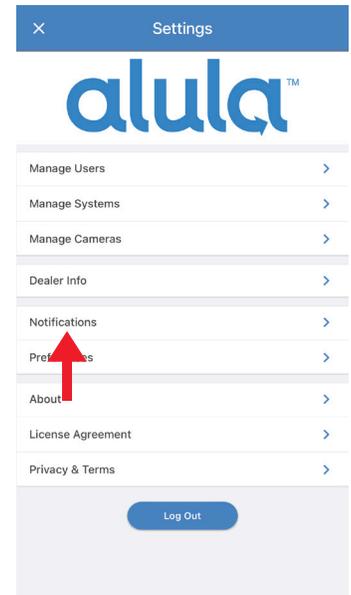
3 It should say “Up to Date” or prompt you to Update the Firmware.

Notifications

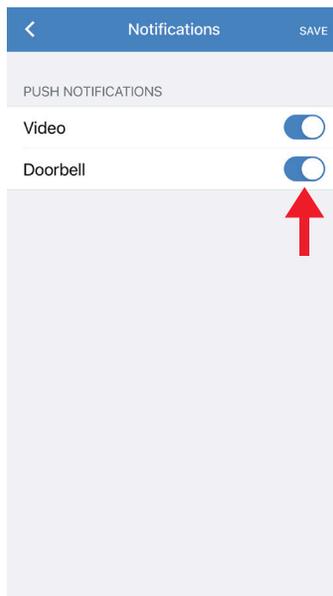
“How do I get the Video Doorbell push notifications on my phone?”



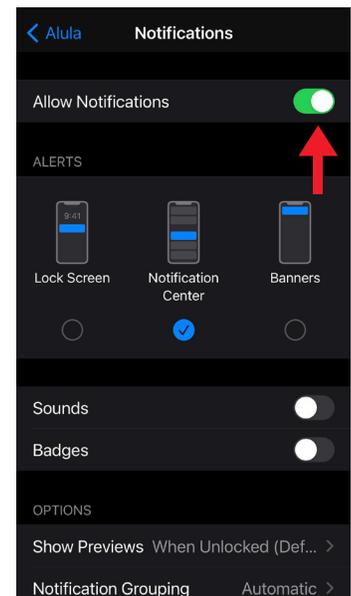
1 Start in “Settings.”



2 Click “Notifications.”



3 Toggle switch on for all cameras you want to send notifications.



4 On your phone, go to settings and make sure you have allowed notifications from the Alula app.

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