



# Dispatcher



## Protect your home with screen sensors

Late summer and early fall are great times of the year to crack open your windows, and take advantage of a fresh, cool breeze. However, leaving those windows open gives burglars easier access to your home.

Most people with home security systems choose to include door and window sensors to protect their homes from intrusion. That way, if a door or window is opened, the alarm will trigger. However, if you want to have your windows open while your system is activated and still be protected, WH Security has a great solution.

WH Security's screen sensors have alarm mesh technology built into them. This will trigger an alarm if the screen is cut. They also include a sensor that detects if the screen is popped

out. This provides you with the option of having your windows open without compromising any of your home's security.

Another way to use this technology is to make sure people stay in their rooms. If you're worried about a child sleepwalking and trying to get outside during the night, or more likely, a teenager sneaking out at night, the screen alarm can work to your advantage. The screen sensors will alert you if your child accidentally knocks out your screen or if your screen is removed.

Screen sensors are one of the many add-on options available for your home security system. Contact a representative today at (763) 477-3664 to find out more.



*Screen sensors will help you protect your home while your windows are open.*

## Check your security system after severe storms



*It is important to test your security system after severe storms to make sure all of your sensors are working properly.*

Severe storms can produce lightning and cause power outages, potentially causing damage to your security system sensors. Be sure to check your security system after severe storms occur to ensure that your system is working properly.

Here are the basic steps you should follow when testing your security system:

1. Begin by calling WH Security's monitoring center at (763) 477-3664, and ask them to place your system on "test" mode.
2. Then, arm your alarm system just like you would normally do when you

leave your property. Open and close your main door while the system is arming; then wait for the delay time to expire.

3. Go around your house and open and close doors or windows that are on the system. If the system is working correctly, this will cause the alarm to activate. While the system is armed, as you're walking around the house checking the sensors, your movements will also trigger the motion detectors if there are any on your system.

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4. After you've inspected all of your sensors, disarm the alarm system as you normally would when you return home. (Note: You may need to disarm your system a second time in order to reset it.)
5. Finally, call back the monitoring center to verify that the alarm signals sent by the alarm panel were received.

In addition to performing all of the above simple steps, check to see if the manufacturer has any recommendations about how your devices should be checked, and make sure you perform any additional steps they recommend.

If you don't know the type of sensors you have or how to test them, contact WH Security. We also have trained professionals that will test your system at your request.

A properly operating alarm system is a valuable asset for protecting your property. If you have any questions regarding your alarm system, please contact us at (800) 943-2667 or (763) 477-3664, or via email at [servicetech@wh-security.com](mailto:servicetech@wh-security.com).

## WH Security and WH International Response Center receive state-level award

WH Security and the WH International Response Center (WHIRC) recently received a Company of the Year award from the Minnesota Electronic Security and Technology Association (MNESTA).

MNESTA – an association that represents 62 home security companies in the state that install, service and monitor electronic security systems – selected WH Security and the WHIRC for their service and leadership to the association.

MNESTA closely monitors all legislative activities and current issues that may affect security customers and the security industry. The organization also offers training sessions to ensure members stay current with industry changes and trends. Through the WHIRC and WH Security's joint membership in the organization, the companies are able to stay better informed about industry practices, allowing them to provide superior service to their customers.

Wendy Youngren, vice president in charge of the WHIRC, accepted the award for both companies.

"We are committed to providing the best protection and response

services the industry has to offer," said Youngren. "Participating with industry leaders in legislative, licensing and alarm response management benefits both our industry and our customers."

Youngren also serves as the chair of MNESTA's Alarm Response Management Committee, which discusses current issues in the security industry, works with local municipalities and companies to assure efficient future alarm response, finds ways to reduce the occurrence of false alarms, and helps consumers better understand how to operate their security systems.

WHIRC is a leading national central-station monitoring company for residential and commercial security, alarm and personal emergency/medical response system dealers in 28 states and three provinces of Canada. This Rockford based UL-listed central-station monitoring center exceeds requirements for redundancy, equipment, alarm processing and training to provide consistent monitoring all day, every day, while giving its customers superior service.

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2. Click the "like" button
3. And enjoy our page!

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The Power to Protect

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(763) 477-3664

[www.wh-security.com](http://www.wh-security.com)

## Sign up for alarm alerts online

Sign up to receive free alarm activity alerts via email or text message.



Just go to [www.wh-security.com](http://www.wh-security.com), click on "My account," then "Receive alarm alerts" and fill out the online form.