



Dispatcher



WH Security system prevents burglary

On a Friday evening last November, David Tieszen was at a friend's cabin in northern Minnesota when a burglar tried to break into his metro-area home.

"I didn't have cell service at the cabin, so I didn't know something had happened until Saturday afternoon," said Tieszen. "When I got back in range, I saw I had a missed call from the monitoring center. I knew something had happened."

The burglar had tried to get in through the back door of Tieszen's home, which had a WH Security sensor on it. When he tried to open the door, the alarm sounded and alerted the monitoring center.

Because the monitoring center couldn't get a hold of Tieszen when the incident occurred, they contacted the police and sent them to Tieszen's home to make sure there were no signs of a break-in.

"Everything was fine when they got there," Tieszen said. "No damage was

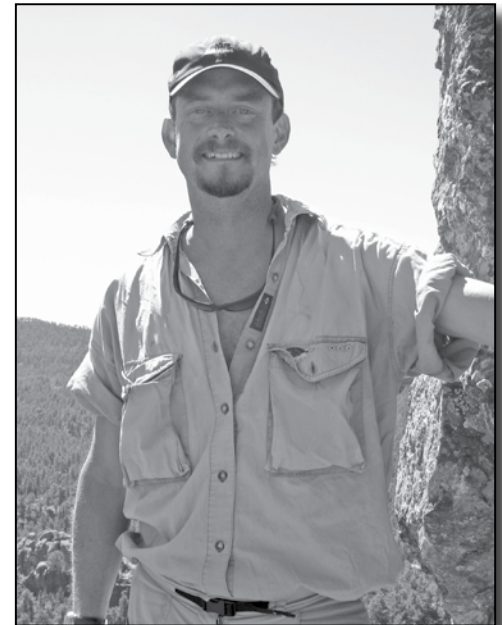
done to the property and nothing was taken. The noise the alarm made must have scared away the burglar."

Tieszen had purchased and installed his security system within the last year and is very glad he had it in place last November.

"It could have been bad," said Tieszen. "And I wouldn't have known anything happened until Sunday night when I got back home."

Because remembering to activate your security system is just as important as having it initially installed, WH Security offers Control My Home services that allow customers to remotely activate their systems, lock their doors and much more. With this service, if you realize that you didn't arm your system after you've already left your home, you can activate it from anywhere you have an Internet connection. To learn more about these services, call WH Security at (763) 477-3664

Tieszen is certainly happy that he armed his system before he left his



David Tieszen credits his WH Security system with preventing a burglary at his home last fall.

home last November. His WH Security system gives him added peace of mind that his belongings are safe while he's away.

"I live in a small, quiet town," said Tieszen. "If this could happen there, it could happen anywhere."

Take advantage of home automation services

Have you ever wondered if you locked your front door? Wouldn't it be nice to check to see if it's locked when you get to work – instead of driving back home – or to turn on your lights right before you get home so you don't have to fumble around for a light switch?

WH Security's Control My Home service allows you to remotely control a variety

of devices in your home – including lights, door locks, thermostats and security system features – through interactive websites and phone apps. This allows you to stay connected to your home, even if you're miles away.

The technology platform works wirelessly, using a cellular network. These new interactive applications

can also send alerts via email and text message to inform homeowners when their security system's sensors have been activated.

Alerts can range from occurrences such as motion activity to doors being opened – whatever information you

Take advantage of home automation services

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choose. Additionally, with added camera options, this service also allows its users to view live and recorded video feed from their security cameras over their smart phones or laptops.

The possibilities of use for this system are endless. This system can let parents know when their kids come home from school or what time their teens come home at night. Homeowners who have pets can watch live video feeds to make sure their dogs or cats are behaving. Homeowners who are conscientious about their energy use can program lights to turn on and off at certain times and manipulate their thermostats, saving energy and reducing monthly utility bills.

This service can be added onto most existing security systems, and is



Control My Home allows you to check on your home from anywhere you have an Internet connection.

compatible with Blackberry, iPhone and Android cell phone applications.

For more information, contact WH Security at (763) 477-3664 or visit WH Security's website at wh-security.com.

Take caution with door-to-door sales reps

Spring and summer are when door-to-door salespeople hit the pavement, and some of these companies' sales representatives are using tactics that we'd like to bring to your attention.

WH Security has been informed of instances where door-to-door sales representatives from our competitors have implied they were WH Security staff members and fraudulently entered customers' homes. In some cases, after entering, these individuals have tried to change the security system in place to one sold by a their company.

To prevent the same scenario from happening to you, WH Security wanted to make you aware of incidents like these and also give you ways to distinguish our staff from imposters. First – and most importantly – WH Security staff will always have an appointment prior to showing up at your home. Additionally, they will typically be wearing a shirt with a WH Security logo on it and will have business cards identifying them as members of our staff.

Please notify us if you've encountered a similar incident, and don't hesitate to contact us at (763) 477-3664 if you have any questions or concerns.

Protect your home from flooding this spring

Mud, muck and water are typical eye-sores during Minnesota's spring months. However, in addition to being unattractive to look at, all of that extra moisture could cause damage to your home.

WH Security has notification devices that can help protect your home from water damage. These devices include flood sensors and sump pump sensors.

Flood sensors are placed in locations where water is most likely to accumulate in your home, such as near floor drains, pipes and fixtures. Flood sensors detect standing water that has collected on your floor, sending a signal that alerts WH Security of the problem. The monitoring center will then notify you immediately, allowing you to address the issue

and prevent serious water damage from occurring.

Another type of water sensor is a sump pump detector. A sump pump detector will activate once the water level gets too high in the sump basket, causing it to send an alarm signal. This informs the monitoring center – who informs you – that there is a possible problem with your pump, enabling you to fix the problem before flood damage occurs. If you're interested in learning more about protecting your home from flooding, contact WH Security at (763) 477-3664 or visit our website at www.wh-security.com.

If you've already encountered flood damage in your home, visit <http://bit.ly/hulWs4> for resources from the Red Cross.

Sign up for alarm alerts online

Sign up to receive free alarm activity alerts via email or text message.



Just go to www.wh-security.com, click on "My account," then "Receive alarm alerts" and fill out the online form.