



# Dispatcher



## How to keep you and your family safe this winter

Of all the seasons, winter requires the most care and preparation to stay safe. Harsh winter conditions such as heavy snowfall, dangerously low temperatures and ice accumulation may cause you and your family to switch your daily routine and encounter more safety hazards. These changes can create opportunities for potential intruders. Follow these tips to stay safe throughout the rest of winter:

### **Avoid leaving your vehicle unattended as it warms up:**

The cold weather can make it tempting to turn on your car and wait indoors for it to warm up. However, you may not know who is watching you carry out your daily routines. Leaving your vehicle unattended allows thieves the opportunity to take your vehicle or the belongings inside of it. Instead, keep a pair of gloves and a warm hat in the

glove compartment and wait inside your vehicle as it warms up.

### **Keep your driveway and walkways clear of snow:**

Removing snow and ice from sidewalks after a snowfall is very important. Snow-covered or icy sidewalks can be slippery, leading to injury. In addition, making sure these areas are clean will indicate to thieves that your home is occupied. This also applies to picking up mail and packages before they accumulate. Regardless of the season, making your home appear lived in will help keep you safe.

### **Replace old windows:**

Older windows are more likely to fall out of alignment in the winter due to moisture and water that can freeze inside the window track. This may

prevent the window from closing properly and can result in a point of entry for thieves. To stay safe, replace old windows or use a window insulation kit to weatherize them.



### **Plan ahead before traveling:**

If you must travel when temperatures are dangerously low or during a winter storm, try to plan ahead by keeping your gas tank near full, avoiding ice in your tank. It is also a good idea to let relatives and friends know where you are going and when you expect to return. In addition, make a winter emergency kit before you leave and place it in your car. The kit should include a flashlight, shovel, blankets, food and jumper cables.

## Remotely control your thermostat while away

Have you ever wanted to adjust or check your home's thermostat setting while you are away? With WH Security's interactive system you can easily view and control your thermostat settings through a simple, user-friendly website and mobile phone app. The system works with WH Security systems and is powered by Alarm.com. The service allows you to:

- Remotely view and change your thermostat setting anywhere you have an Internet connection
- Save energy by setting custom schedules

- Check the temperature in your home when away on vacation
- Receive custom text or email alerts when the temperature in your home drops too low or too high

In addition to thermostat controls, the Control My Home interactive system offers a variety of other home energy management and security features. For instance, a user can remotely lock doors, turn lights on and off or set automatic light schedules.

For more information, call a representative at (763) 477-3664 or visit: <http://goo.gl/QHhWaa>.



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## New WH Security sensor testing videos online

To ensure your property is safe and protected and your security system is in good working order, it is important to perform routine testing of your home security sensors. This will ensure your sensors are working properly and your security system is performing optimally. WH Security has created a collection of videos to walk you through the process of performing these tests. The following videos can be found on the WH Security YouTube page:

- Wireless smoke sensor testing
- Sump pump and water sensor testing
- Motion sensor testing
- Freeze sensor testing
- Door and window sensor testing

To watch these helpful videos, visit <http://goo.gl/bR3Zb7>. For more information on WH Security's sensors, call a representative at (763) 477-3664.

### Free Monitoring-For-Life!

*Just for telling your friends about WH Security*

**With each referral that signs up, you get \$50!**  
When you get to seven referrals, you receive  
Free Monitoring-For-Life!



To refer friends, call (763) 477-3664, or visit [wh-security.com](http://wh-security.com) and click on "My Account"  
Certain restrictions apply

## Ensure safety when using a space heater

Space heaters can be an efficient way to supplement inadequate heating around your home. However, they are a potential source of fires or accidents if not used properly. If you are considering using a space heater this winter, here is what you should know before turning it on:

- Keep the space heater at least three feet from any combustible materials such as clothing, bedding, furniture and rugs.
- Make sure that the space heater is away from water and avoid touching it with wet hands.
- Do not take a nap or fall asleep at night with a gas space heater turned on. This increases the risk of carbon monoxide poisoning.
- Avoid using an extension cord with a space heater. Instead, the heater should only be plugged directly into a wall outlet, and not share electricity with any other home appliances. This will reduce the risk of a fire and will make it easier to keep the space heater at a safe distance from other objects in the room.
- Never leave a space heater unattended or allow pets or children near them.
- Check the space heater to make sure it has been cleaned since its last use. Debris and dust can accumulate in the vents and make it difficult for hot air to circulate properly.
- If your space heater has an automatic shutoff feature, make sure this is working. Automatic shutoff means you can leave the space heater unattended and if you forget that it is running, the heater will start to cool down before it overheats.



Never put a space heater on a countertop. It should be on the floor to minimize the danger of being knocked over and starting a fire.

### Sign up for FREE alerts!

As a WH Security customer, you can receive FREE reminders to test your WH Security system, via text or email!

To sign up, visit: <http://goo.gl/nRmtwC>

