



WH Security now offering identity theft protection

According to the Bureau of Justice Statistics, about 16.6 million U.S. residents were victims of identity theft in 2012 and that number continues to increase. To help, WH Security has partnered with Zander Insurance Group to provide members with an affordable and effective identity theft protection plan, starting at \$6.75 per month. This service provides a recovery plan and reimbursement benefits should the customer fall victim to the crime.

While most identity theft plans focus only on financial fraud, WH Security's plan provides a variety of protection by monitoring and covering the following:

- Social Security ID Fraud
- Child ID Theft & Family ID Fraud
- Tax ID Fraud
- Employment ID Fraud
- Benefits ID Fraud and Criminal Activity

For more information on identity theft call a representative at (763) 477-3664 or visit: <http://goo.gl/Bxyncw>.



WH Security's new identity theft protection program helps protect your assets.

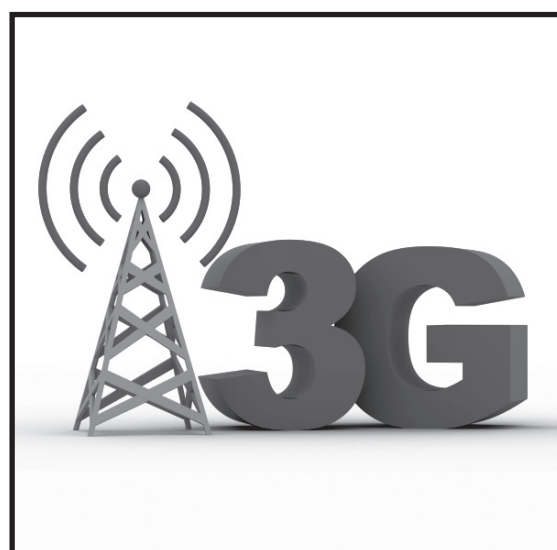
Cellular service will slowly convert to 3G technology

The Federal Communications Commission (FCC) has made the decision to stop supporting cellular service that uses 2G technology, requiring cell towers to be upgraded. Through 2017, national cell carriers will be phasing out 2G technologies and replacing them with 3G.

Some WH Security alarm systems currently utilize 2G cellular service to communicate with the monitoring center. These were panels installed starting in 2007, that utilize cellular communicators. Due to this FCC change, we will need to upgrade the 2G cellular communicator on security systems to 3G technology. This will ensure reliable communication once local towers are upgraded.

There is good news. To make this transition as easy as possible, WH Security will cover the trip and labor to make your system 3G compatible. The rest of your system components will remain the same.

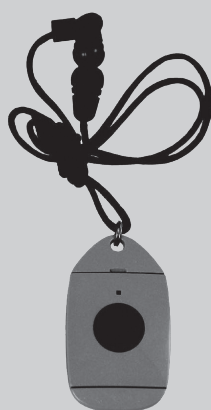
Please call (763) 477-3664 between 8 a.m. and 4:30 p.m. to speak with a representative and discuss your options. We will be happy to answer any questions you may have.



WH Security will be upgrading the 2G cellular communicator on security systems to 3G technology.

Reminder: Test your personal emergency response system

WH Security would like to remind those who have a Personal Emergency Response System (PERS) to test it weekly. The test takes only a few minutes and ensures your PERS system is functioning properly and your pendant battery has adequate life left.



To test your PERS pendant, follow these steps:

1. Call the monitoring center at (800) 858-7811 to inform them that you will be testing your PERS pendant. They will ask you for your testing time frame.
2. Push the button on your pendant.

- If your pendant is working and battery is adequate, you will hear a dispatcher's voice. Reply back to them to let them know you are testing your system. Repeat this test every week to ensure your PERS system is working properly.
- If you do not hear a dispatcher's voice through the medical alert base, then your pendant may not be working properly. You may need a new pendant, which will be provided to you at no charge. Call a WH Security representative at (763) 477-3664 to schedule a service appointment. Tell them you tested your PERS system and the signal was not received.

If you have any questions, contact a representative at (763) 477-3664.

Protect your security system with a service agreement option

It is important that your security system is working properly at all times. WH Security offers two service agreements that help protect against unexpected repairs or part replacements that may be necessary. The service agreements have the following different coverage options:

Basic agreement: The basic agreement covers labor and trip charges, for five dollars per month.

Extended agreement: The extended agreement covers parts, labor and trip charges for systems of 12 zones or less. The monthly cost is \$10.95 or \$15.95, depending on the size of the system.

Regardless of which agreement a subscriber chooses, both include one



WH Security offers service agreements to help protect your security system

free security system check annually. Protect your security system with a service agreement plan today. Contact a representative at (763) 477-3664.

Keep your home safe from spring floods with WH Security sensors

To help protect your home from water damage, WH Security offers sensors that alert you in the event of water or flooding.

Flood sensors are placed in locations where water is most likely to accumulate in your home, such as near floor drains, pipes and fixtures. These sensors then detect the presence of water wherever they are mounted; giving you instant warning when water leakage or flooding occurs. When the detector comes in contact with water, it signals an alarm to the panel in the home that then alerts WH Security's monitoring center. From there, you will be notified.

Another type of water sensor is a sump pump detector. A sump pump detector will activate once the water level is too high in the sump basket, causing it to send an alarm signal.

To learn more about protecting your home from flooding, contact a representative at (763) 477-3664 or visit: <http://goo.gl/8rdhYb>.

Sign up for FREE alerts!

As a WH Security customer, you can receive FREE monthly reminders to test your WH Security system, via text or email!

To sign up, visit: <http://goo.gl/HgFPJZ>

