



# Dispatcher



## Using Control My Home while on vacation

Summer has finally arrived and for most of us that means it is time to pack up and take a well-deserved vacation. However, leaving your home behind can take some of the relaxation out of your vacation and you may find yourself with a nagging feeling that you forgot something. Did you really lock all the doors? Did you forget to set a lighting schedule to make it look like someone is always home? Luckily, you can have your home at your fingertips with WH Security's Control My Home interactive service.

Control My Home is an interactive add-on to your security system. Through the use of this service, powered by Alarm.com, users can take advantage of controlling their home's security system, lights, locks and thermostat from anywhere they have an Internet connection. For example, if you are on vacation and notice you left your door unlocked, you can easily lock it.

Control My Home also sends alerts to a user's cell phone or email when security systems are triggered. Similarly, a user can create custom alerts or access video equipment based on their needs. With Control My Home, you can take charge and have your home at your fingertips while lying on the beach.

To learn more about Control My Home services offered through WH Security, call a representative at (763) 477-3664.



**While on vacation, keep an eye on your home with WH Security's Control My Home interactive service.**

## WH Security offers convenient payment options



WH Security provides various payment options, making your monthly billing as simple as possible. The following choices are available to you:

**EZ Pay (automatic bank draft):** With the EZ Pay option, paying your WH Security bill is made easy. Your payments will be made automatically from your bank account or credit card each month. When signed up for EZ Pay, there is no need to worry about late fees and you can pick from a range of due dates.

**Online payments:** For quick payment of your bill, WH Security offers the convenience of online payments. You can pay your WH Security bill using a Visa, MasterCard or Discover credit card, as well as a debit card or e-check. All payments are processed via a secure website. In addition, you will receive an email notifying you when your bill is ready.

For more information or to sign up for one of these payment options, contact a representative at (763) 477-3000.

**Easily pay your WH Security bill online or through the EZ Pay option.**

## Be aware of door-to-door scams during the summer

There are many legitimate businesses that promote their goods or services through door-to-door marketing. However, it is becoming more common for sales representatives to use unethical practices. If you find yourself in a door-to-door sales situation, keep the following tips in mind in order to ensure it is not a scam:



### Do not answer the door:

If you do not know the person knocking at your door, it is best not to answer it. If you choose to answer, use a window or security peephole to confirm the identity of the person at your door.

### Ask for identification:

Always ask the salesperson for identification, especially before allowing someone into your home. If they are properly licensed, they should be able to provide this to you. In addition, ask for addresses and phone numbers of the business's local and main offices, as well as printed materials about the information they are presenting.

### Be skeptical:

When listening to their sales pitch, do not believe their claims until you have had an opportunity to verify the information. A reputable company will not pressure you into deals that encourage you to buy on the spot. Instead, they will want to earn your business and give you a great deal even if you take the time to research the company or product. You should wait to purchase anything until after you have had time to investigate the company. You can verify that the company is authentic by checking with the Better Business Bureau at [www.bbb.org](http://www.bbb.org).

## Summer safety tips to keep in mind

Summer is a great season for enjoying all that the outdoors has to offer. However, the nice weather and longer evenings can serve as a distraction from safety and security. To stay safe, keep the following tips in mind:

### Summer Home Safety Tips:

- Despite warmer temperatures, never leave your doors or windows open or unlocked while you are away from home, including those on your home's second story.
- Lawn mowers, ladders and other yard tools tend to be stolen more often in warm weather months. Make sure you lock them up in a garage or shed.
- Never leave keys hidden under door mats or potted plants.
- Plan for vacations by having your mail and newspapers stopped or by having a friend pick them up.

### Summer Health Tips:

- Wear sunscreen with an SPF (sun protection factor) of at least 15 and apply it 30 minutes before going outside. Sunscreen should be worn for any outdoor activity, even on overcast and cloudy days.



**Always lock your car and roll up your windows, even if it is parked in your driveway.**

- Wear sunglasses with 100 percent UV (ultraviolet) protection.
- Stay hydrated by consuming enough water and avoiding sugary or caffeinated drinks.
- Wear a lifejacket when boating.
- Avoid bug bites and stings by properly applying insect and tick repellent.
- If you come in contact with poison ivy, wash the area immediately.
- When biking, always wear reflective clothing.

## Free Monitoring-For-Life!

*Just for telling your friends about WH Security*

**With each referral that signs up, you get \$50!**  
**When you get to seven referrals, you receive Free Monitoring-For-Life!**

*To refer friends, call (763) 477-3664, or visit [wh-security.com](http://wh-security.com) and click on "My Account"*

*Certain restrictions apply*

