



WH Security The Power to Protect

A wholly owned subsidiary of Wright-Hennepin Cooperative Electric Association

The Dispatcher

www.wh-security.com • (763) 477-3664 • info@wh-security.com

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Don't get left behind when 2G technologies reach the end of the line

Cessation of support for 2G technologies is not that far away. Come 2017, 2G will be phased out by most of the national cell carriers, such as AT&T, Verizon, etc. When 3G takes over, alarm systems using 2G technology will no longer function properly.



Why this is important:

For security customers who have 2G technology as part of their security system, we want to ensure the cellular device tied to your security system continues to send signals to the monitoring center in a timely and accurate manner. Without upgrading the 2G devices, there is a possibility alarm signals could be intermittently sent or not sent at all.

What you need to do:

WH Security representatives are ready

to work with you on viable solutions to ensure proper communication. We have a variety of options for customers to consider and most of them come with little or no expense to you.

If you have cellular communications as part of your security system, don't hesitate to call (763) 477-3664 between 8 a.m. and 4:30 p.m. to speak with a WH Security representative and discuss options to ensure your system continues to work as designed. We will be happy to answer any questions you may have.

Safeguard your home from water damage with flood/water sensors from WH Security

This time of year is often wet in Minnesota. Excessive rain storms can cause thousands of dollars in damage to your home. And while we've been fortunate thus far, you never know what the weather will do in Minnesota, so why not protect your home with flood and water sensors from WH Security?

Placed in the most likely locations that water will accumulate – floor drains, pipes and fixtures – flood sensors detect the presence of water wherever they are mounted. An alarm is then signaled should the sensors come in contact with water. This alerts WH Security's

monitoring center, which notifies you.

Also, if you're worried that your sump pump might fail, WH Security can install sensors in the sump pump basket right above the float that triggers the pump to run. Your system is then triggered if the water level gets too high.

Floods can happen at any time, and you never know when your sump pump will



fail until it's too late. To protect your home from water damage, contact a representative at (763) 477-3664, or visit <http://goo.gl/8rdhYb>.

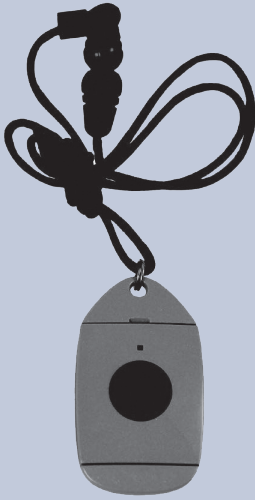
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Protect your loved ones with a medical alert system

Most people have an elderly family member or someone they care about who lives alone, leaving them concerned for their safety in the event of a fall or medical emergency.

WH Security offers medical alert systems that ensure help is just a button push away.

Worn as a bracelet, necklace or belt clip, medical alerts are worn at all times so that if a fall or medical emergency occurs, the elderly person can receive proper help.



When pushed, medical alerts notify the WH Security monitoring center, which then attempts to contact the user via a tabletop unit. They are asked verbally if they need help, and can state their needs, such as having a family member or emergency service contacted. If there is no response when trying to contact the user, the monitoring center will immediately dispatch emergency services.

Medical alerts include free in-home installation, service calls, and around-the-clock assistance in emergencies.

For about \$1 per day, you can provide peace of mind for you and your loved one with a medical alert system. You can find out more by calling (763) 477-3664, or by visiting <http://goo.gl/GKD63>

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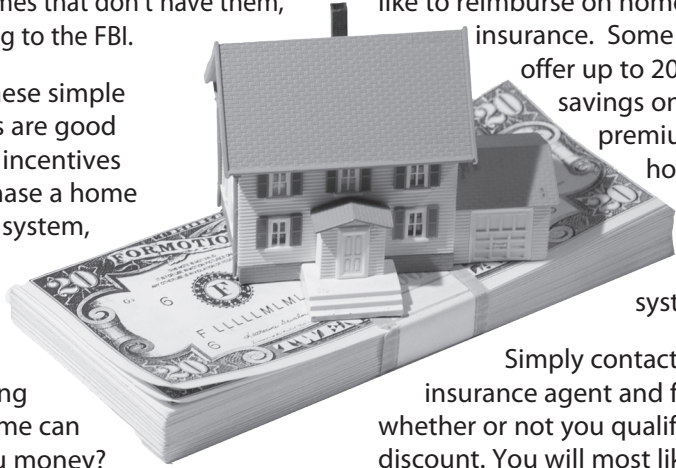
Did you know? Your security system can help you save on homeowner's insurance

Burglaries happen every 15 seconds, and homes with security systems are three times less likely to be broken into than homes that don't have them, according to the FBI.

While these simple statistics are good enough incentives to purchase a home security system, did you also know that protecting your home can save you money?

Insurance agencies are fully aware that homes protected with security systems are less likely to be broken into, or to have water or fire damage. This means there are

fewer chances you will have to file a claim, saving the insurance company money – money they oftentimes like to reimburse on homeowner's insurance. Some agencies offer up to 20 percent in savings on insurance premiums to homeowners with monitored security systems.



Simply contact your insurance agent and find out whether or not you qualify for a discount. You will most likely need a copy of a security certificate, which WH Security will happily provide. Just call us at (763) 477-3664 to get a copy of your security certificate and start saving some extra cash.

Sign up for FREE alerts!

Every WH Security customer is contacted via phone when alarm activities occur. Now you have the ability to receive this info via text message and/or email!

To sign up, visit: <http://goo.gl/rh8JMV>



Free Monitoring-For-Life!

Just for telling your friends about WH Security

**With each referral that signs up,
you get \$50!**

**When you get to seven referrals,
you receive Free Monitoring-For-Life!**

To refer friends, call (763) 477-3664, or visit wh-security.com and click on "My Account"

Certain restrictions apply

