



WH Security

A Better Security System

AUG/SEPT 2016 NEWSLETTER

www.wh-security.com • (763) 477-3664 • info@wh-security.com

COMING SOON TO WH SECURITY!

WH Security will offer a do-it-yourself home security option called DragonFly. DragonFly offers an easy, self-installed, customized security system with full technical support. DragonFly customers also receive first-class local monitoring from WH International Response Center - a nationwide leader in central station alarm monitoring.

Stay active and safe with SentryPal

Do you have an active loved one who could benefit from a mobile GPS solution? SentryPal, from WH Security, is a new tool that gives your loved one the independence they desire, and you the peace of mind that they can receive help should they need it.

SentryPal is a mobile alert system powered with cellular and GPS technology, allowing your loved one to go wherever they like with the confidence that help is available at the touch of a button. Coverage is nationwide and it communicates through a two-way, water-resistant pendant, so it's perfect for the user on the go.

This product is professionally monitored by WH International Response Center (WHIRC) – a national leader in central station security monitoring. The addition of GPS also means that WHIRC can locate the customer in the event of an emergency.



Don't limit your activity level. With SentryPal, you can live your life knowing that help is available at the push of a button.

For more information on this mobile alert system from WH Security call (763) 477-3664. We have options for every

individual, so you and your loved one can rest assured that help is available at the push of a button!

Without 2G upgrade, communications will fail

If you have not yet upgraded your WH Security system from discontinued 2G cellular technology, it is imperative that you do so soon.

The Federal Communications Commission decided to phase out cellular service utilizing 2G technology by 2017. However, some of the cellular towers have already

switched from 2G. As we draw closer to 2017, more and more towers will no longer support 2G technology, which could mean your system is no longer communicating with our monitoring center.

We still have a number of customers who have yet to upgrade their security

systems from 2G. Customers who have yet to upgrade will have received multiple communications via mail informing of their need to do so. To avoid a lapse in monitoring, please contact WH Security at (763) 477-3664 to discuss your options for the transition.

WH Security The Power to Protect

Ensure your kids are safe with interactive services

It's hard to believe that the school year is rapidly approaching. But now is the time for parents to talk with their kids about safety precautions before shipping them off for the first day of school.

Interactive services from WH Security offer great features that allow parents to interact with their security system from a mobile device. That means you can check and see if your kids arrived home when expected. You can even customize alerts so that you receive a notification with a photo when your child enters your home, and much more.

Unfortunately, your child can't take interactive services with them to school, so here are some tips to help keep them safe this school year:

Walking/Biking Safety

- Walk on the sidewalk if one is available.
- Look left, right, then left again before crossing the street.
- Wear a helmet when biking, and do not use a cell phone while walking or biking.
- Plan and practice a safe walking route with your child.
- Talk to your child about what to do if they are approached by a stranger.

Bus Safety

- Stay in your seat, and do not put your head, arms or hands out the window.
- Always cross in front of the bus.
- Keep walking aisles clear.

WH Security

(763) 477-3664 www.wh-security.com

Testing your system after power outages

It is important to test your system regularly, but it's especially important to do so following a power outage.

Extended outages can deplete your system's battery. If your battery drains completely it will not communicate with the monitoring center until it recharges.

When your battery recharges you should conduct a test by first calling WH International Response Center (WHIRC) at (800) 858-7811 to notify them that you are going to test your system since you experienced a power outage. Upon completing the test of your system, you should again contact WHIRC and alert them to any problems you may have encountered, or that your system is working properly.

Long-term outages can also affect the life expectancy of your battery. Conduct regular maintenance and inspections of your system.

If the power outage was caused by

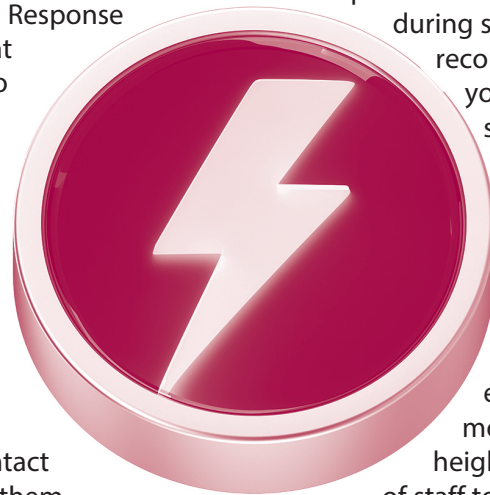
severe weather in your area, you should also inspect other aspects of your security system. Strong winds can blow open windows unexpectedly and trigger sensors with debris. They can also rattle windows and trigger older sensors.

Severe weather can also cause numerous other false alarms to your system. There are an elevated number of sump pump and temperature alarms reported during storms. We

recommend testing your security system end to end to make sure all of your sensors and features are functioning properly.

During emergencies, the monitoring center heightens its number of staff to deal with all of the alarms and alerts as quickly as possible.

Please call (763) 477-3664 for help or questions regarding testing your WH Security system, or use the live chat feature located at wh-security.com. You can also watch videos on how to test your system at <https://goo.gl/bHS7Un>.



Receive \$50 free!

Just for telling your friends about WH Security

**With each referral that signs up,
you get \$50!**

*To refer friends, call (763) 477- 3664,
or visit wh-security.com and click
on "My Account"*

Certain restrictions apply

