



**WH Security** The Power to Protect  
A wholly owned subsidiary of Wright-Hennepin Cooperative Electric Association

# The Dispatcher

[www.wh-security.com](http://www.wh-security.com) • (763) 477-3664 • [info@wh-security.com](mailto:info@wh-security.com)

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## The benefits of professionally monitored security systems

All security systems are not created equal. The difference is especially noticed when comparing professionally monitored security systems with do-it-yourself based units.

With WH Security, you and your family have the benefit of knowing that your home is monitored by the WH International Response Center (WHIRC) - a national leader in central station monitoring. The WHIRC is UL listed, and Central Station Alarm Association Five Diamond Central Station certified. WHIRC's core business is monitoring residential and commercial alarms, as well as personal emergency/medical response systems.

This means that in the event of any emergency, WHIRC dispatchers are immediately alerted, and notify the proper emergency personnel, and you.

Systems that are not professionally monitored may be cheaper to operate, but oftentimes transfer the responsibility

**WH Response** INTERNATIONAL CENTER  
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**WH International Response Center is a national leader in central station monitoring.**

of contacting emergency personnel on you. So if you're busy, away, or just aren't paying attention to your phone when an emergency happens, the amount of time between when an emergency occurred and when emergency services were notified could mean a world of difference.

Most of us don't stay home 24/7, and even

with advancements in technology, phone calls and messages can easily go unnoticed.

A professionally monitored security system ensures that your alarm will not be ignored, and that proper personnel are contacted.

To speak with a WH Security representative today, call (763) 477-3664.

## Want to get rid of your landline? No problem

Is your security system communicating via a landline? If so, you have options.

Landline communication is a perfectly fine way for your system to communicate with the monitoring center. However, if you are considering cancelling your

landline, that is no problem.

WH Security has options for you that will either communicate with our monitoring center via the Internet, or via a cellular signal communicator. The options depend on your Internet speeds

and cellular signal availability. Both of these options also provide the ability to add on interactive features.

Call WH Security today to discuss your options at (763) 477-3664.

**WH Security** The Power to Protect

## Convenient payment options from WH Security

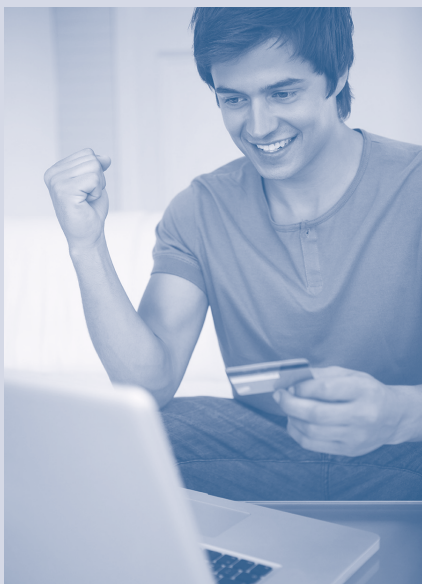
WH Security provides various payment options, making your monthly billing as simple as possible. The following choices are available to you:

### **EZ Pay (automatic bank draft):**

With the EZ Pay option, paying your WH Security bill is made easy. Your payments will be made automatically from your bank account or credit card each month. When signed up for EZ Pay, there is no need to worry about late fees and you can pick from a range of due dates.

**Online payments:** For a quick one-time payment of your bill, WH Security offers the convenience of online payments. You can pay your WH Security bill using a Visa, MasterCard or Discover credit card, as well as a debit card or e-check. All payments are processed via a secure website. In addition, you will receive an email notifying you when your bill is ready.

For more information, or to make a one-time online payment, visit <http://goo.gl/YDqV74>. To sign up for EZ Pay, call (763) 477-3664.



## Stay on top of your account and more with WH Security's 'My Account' page

Many helpful online features are available on WH Security's 'My Account' Web page. You can view and pay your bill, see alarm activity and log into interactive services. There are also a variety of other tools that WH Security customers can utilize. When navigating through the 'My Account' page, look for the following links under each section at [www.wh-security.com](http://www.wh-security.com):

### **My Account (Services & Maintenance):**

- **Receive Alarm Alerts:** Sign up to receive alarm activity alerts via email or text message, in addition to phone notifications.
- **Receive System Test Reminders:** Sign up to receive monthly reminders via email or text message to test your alarm system.
- **Order Batteries:** Order batteries that are located in each of your systems sensor.
- **Request Service:** Fill out an online form to have a WH Security representative contact you.
- **Add/Change My Sensors:** Learn about special system upgrade prices and cellular equipment.
- **Add a Service Plan:** Learn about service plans that protect you against unexpected service calls.
- **Add a Cellular Dialer:** Learn how adding a cellular device to your system is a great communication option.
- **Add Interactive Services:** Learn about WH Security's Control My Home Interactive System.



**WH Security's 'My Account' Web page has a variety of helpful features.**

### **Information center:**

- **Frequently Asked Questions:** Review a list of commonly asked questions.
- **How to Change Your Batteries:** Watch videos that guide you through the battery changing process.
- **System Manuals:** Review user manuals for all WH Security systems.
- **Testing Sensors:** Watch a collection of sensor-testing videos or review documents that walk you through the steps of testing your sensors.

### **Special Offers & Notifications:**

- **Refer a Friend:** Learn how you can receive free monitoring for life and \$50 for referrals.
- **Co-op Connections:** Learn how you can save money at local and national businesses with WH Security's discount program.

### **Blogs:**

- Review WH Security's blogs for up-to-date security trends and information.

## Free Monitoring-For-Life!

*Just for telling your friends about WH Security*

**With each referral that signs up, you get \$50!**  
**When you get to seven referrals, you receive Free Monitoring-For-Life!**

*To refer friends, call (763) 477-3664, or visit [wh-security.com](http://wh-security.com) and click on "My Account"*

*Certain restrictions apply*

