



# WH Security

## A Better Security System

December 2017 NEWSLETTER

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# BEWARE OF THE FREEZE!

When the temperature begins to drop, it's time to think about the effect weather can have on our homes. For those of us who enjoy a winter vacation or those who leave the cold behind for an extended trip south, the cold Minnesota winters could potentially lead to thousands of dollars in damages to your home.

If the heat goes out in your home, the temperature may drop significantly, which could cause pipes to freeze and burst. A burst pipe will spray water, which can ruin floors, walls, appliances and possessions. WH Security offers freeze sensor technology that is designed to detect temperature drops in the home, alerting you to the potential of damage occurring.

How does it work? These environmental sensors are mounted in your home, often under the kitchen sink, and detect if

the in-home temperature drops below 42 degrees. If this happens, the sensor alerts our monitoring center. Dispatchers will then inform you of the situation so you can take action to warm up your home before the pipes freeze and burst.

Freeze sensors are affordable to purchase and install and do not increase the monthly monitoring cost. Snowbirds who travel south for the winter, yet still maintain a Minnesota home, find these sensors especially helpful. Installing a temperature drop sensor to your monitored alarm system allows less worry about your vacant home letting you enjoy your time away from the cold even more.

Instead of relying on someone to check your home while you are away, let WH Security monitor it for you. Contact a WH Security representative for more details.

## HAPPY HOLIDAYS FROM WH SECURITY!

WH Security would like to take a moment this holiday season to thank all our customers for their business and wish everyone the very best for the New Year. The primary focus of our team is keeping homes and businesses safe, while giving people the peace of mind that comes from knowing your security system will detect and alert you to any potential dangers. We thank you for your support and hope you have a safe and enjoyable holiday season.

**WH Security**

(763) 477-3664 www.wh-security.com



## Refer a friend GET \$50!

Current customers who refer their friends to WH Security will receive a \$50 credit when they sign up to be protected by WH Security. Current customers must be in good credit standing and the \$50 credit will be applied to the customer's account, once the referral signs a new three-year security agreement.

For more information or to refer a friend, go to <https://goo.gl/uaLkhF> and fill out our referral form or call a WH Security representative at (763) 477-3664.

*Note: this offer does not apply to our medical alerts.*

Do you have a story to share about how your security system helped catch a criminal, report a fire, or assist with a medical issue? Visit our Facebook page at [www.facebook.com/WHSec](http://www.facebook.com/WHSec) and share your story.

# MONITORED SMOKE SENSORS

You have a smoke alarm in your house, you check the batteries often and you're certain that ear-piercing sound will let you know if there is ever a fire.

But what if you aren't home?

Sure, you and your family members will be safe if you aren't even in the house. But what about the home itself and all your belongings, like those irreplaceable family heirlooms and photographs? By the time your neighbors see smoke billowing from your home and call the fire department, it is often too late to salvage the remains.

During the times when you are away, at work or on vacation, a monitored smoke sensor could save your home. The smoke sensors offered by WH Security are designed to detect the presence of smoke and/or a significant increase in temperature. When either occurs, the monitored smoke detector makes a loud beeping noise, much like an unmonitored sensor. However, this type of system also alerts your monitoring center of the problem. From there, the monitoring center will call you and notify the proper authorities so they can assist your family and help save your home.



Another added bonus to owning a monitored smoke detector is that your home insurance company may offer you additional discounts for making the choice to have your home protected by these sensors.

Adding smoke sensors does not increase the monthly monitoring cost and they can be added to most home security systems. They're a valuable investment that can protect you, your home and valuables from a potentially devastating fire.

If you ever do find yourself in a burning home or building, try not to panic, alert others in the house, use your pre-planned escape route, stay low or crawl on the floor to the exit. If you need to open a door, touch it with the back of your hand first and do not open it if it feels warm because the fire will be on the other side. If possible, close as many doors behind you as you can as it will delay the spread of the fire.

To learn more about monitored smoke and heat sensors from WH Security and add them to your system, call (763) 477-3664.

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**ARE YOU GETTING OUR EMAIL COMMUNICATIONS?**  
Please make sure your email address is on file.  
Give us a call at (763) 477-3664 or fill out the online form  
(<https://goo.gl/Cj1nYu>) to add your email to your account.

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