



wh-security.com ■ 763.477.3664 ■ info@wh-security.com

## 5 WAYS TO CHECK YOUR HOME REMOTELY

With WH Security's automation services and mobile app, you can monitor and control your security system from anywhere with an internet connection. WH Security systems operate with one of three different apps based on the system installed in your home, but all of them have similar features. Our security specialists will tell you what app applies to your system once the decision on the system has been made. When your system is installed, or automation services are added to your plan, a technician will help you understand how the app works.

Wondering what the options are? Here are just a few things you can do remotely when you have automation services through WH Security:

- 1. ARM AND DISARM YOUR SYSTEM.** With the mobile app it's easy to arm and disarm your system with one click. Think you may have forgotten to arm your system when you left the house? A quick check of the app will tell you instantly.
- 2. LOCK AND UNLOCK DOORS.\*** Need to let in a repair person? Unlock the door remotely when they arrive and you won't need to leave a key.
- 3. GET REAL-TIME ALERTS.** The app can be programmed to send an e-mail or text to let you know when a specific activity occurs or doesn't. Maybe your kids get home from school at 4 p.m. The app can be set up to let you know if the system has not been disarmed by 4:15 p.m.
- 4. WATCH AND RECORD LIVE VIDEO.\*** To keep an eye on things at all times, consider installing security cameras outside your property. You can receive alerts when there is movement on your property and check your cameras from your smart device.
- 5. ADJUST THE THERMOSTAT.\*** You can control the thermostat with the touch of a button. This means that when you're coming back home from time away, you can adjust the temperature remotely.

This extra layer of security offers a valuable 24/7 peace of mind wherever you may be. Don't have automation services? Want to add products to your existing security system? Call WH Security at 763.477.3664 today!

*\* Additional products may be required.*



### KEEP AN EYE ON YOUR FRONT DOOR

Online shopping is on the rise and more and more people are having packages delivered to their home regularly. When your package is delivered to your doorstep, you may not be home to receive it or may not be available to bring it inside immediately. Doorbell cameras from WH Security can help catch potential package thieves in the act.

Doorbell cameras add another layer of protection to your home. With automation services, you can customize your camera to send push notifications to your phone or tablet, alerting you any time someone trips the product's motion sensor. It even archives video and allows you to view in real-time!

Our doorbell camera options work on multiple platforms and with different panel systems. If you like the idea of being able to see who's at your door but don't have a compatible system, now is the perfect time to upgrade. For more information, call our security experts at (763) 477-3664.

# WHY YOU NEED WATER SENSORS IN YOUR HOME

There are many places where water can leak in your home. Water supply lines on your washing machine or dishwasher, hot water heaters, sinks and toilets are the most common. Sump pumps can also fail and overflow, potentially causing significant damage to your home.

If a leak occurs when you are away from home, it can damage floors, walls and personal belongings. If the water goes unnoticed for a long time it can cause potentially catastrophic damage to your home. Water sensors from WH Security can help.



Water sensors come in two different styles. One has external contact points and when water makes contact with them, it shorts the device and triggers the central processing unit (CPU), which notifies the monitoring center. Dispatchers then alert you so you can take action quickly.

The other style offered by WH Security is a float-style water sensor, which goes in the sump tank. When water reaches the level of the device, a portion of it starts to float up. When it reaches a certain height, it triggers the CPU and notifies the monitoring center.

Having environmental sensors to detect water leaking in your home can relieve concerns and help avoid expensive damages. Sensors from WH Security are professionally installed. If you subscribe to interactive services, our technicians will help you set up an app to ensure that you receive notifications of potential leaks on your mobile devices. You'll also want to make sure your contact information is up to date so we can reach you by phone if a signal is received by our 24/7 monitoring center.

It is important to note, water sensors are always on whether your alarm system is armed or not. No matter how the water arrived in your home, early detection is paramount to avoiding major costs from water damage.

Adding water sensors to your security system will not increase the monthly monitoring fee. Call our security specialists today at 763.477.3664 to learn more.

## GIVE \$25 GET \$25!

Refer your friends and you'll both receive a \$25 bill credit\* when they sign up to be protected by WH Security.



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## NEW BATTERY CHANGING VIDEOS AVAILABLE

Your security system is only as good as the batteries that are located in each of your system's sensors. WH Security has created several how-to videos to guide you through changing batteries in the most common sensors.



**WATCH OUR NEW VIDEO TO SEE HOW TO CHANGE YOUR BATTERIES**

Visit the My Account page of our website at [wh-security.com/my-account](http://wh-security.com/my-account) and click on "How to Change Your Batteries."

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\*Certain restrictions may apply. Credits will be applied to customer accounts once referral signs new three-year security agreement. Medical alerts are not included.