FIRST QUARTER NEWSLETTER 2019

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WE'VE GOT YOUR BACK

You can trust WH Security to provide the latest equipment and technology to protect what matters most. But we also have some pretty amazing things going on behind the scenes through our partnership with a central station monitoring center, WH International Response Center (WHIRC).

As you know, when your alarm goes off, the 24/7 professional monitoring center is alerted and will notify you and the proper authorities right away. You can even set up automatic alerts so that you get an email or text message when a sensor is tripped. But did you know that our monitoring center is UL-listed? This means it meets or exceeds requirements for redundancy, equipment, alarm processing and training to provide consistent monitoring all day, every day – no matter what. WHIRC is also Five Diamond certified by The Monitoring Association, and every dispatcher is certified for emergency response and customer service.

While WH Security provides the tools needed to secure your home, our local, 24/7 monitoring center works hard to ensure that if an alarm does go off, action is taken as quickly



as possible. By using our automation services, you can also receive alerts, check your system or view cameras from your smart device. Don't have automation services? Give us a call.

Customized security systems and fast-response alarm monitoring is easy with WH Security!

NO LANDLINE? NO PROBLEM!

With communication optionsincluding IP-that allow you to secure your home without a landline, it's easier to control your home with smart home possibilities. Simple upgrades allow you to receive video clips any time activity is detected. Turn your lights on or off, lock and unlock doors, and control the temperature in your home-all from your smartphone or tablet.

Don't be tied to your landline. Call us to discuss automation options for your security system and keep it working for the way you live.

SIMPLE STEPS TO PROTECT YOUR HOME AND LOVED ONES

Enjoy a night out with your loved one this Valentine's Day knowing your home is protected. With home automation options and our mobile app, you can control your security system from anywhere with an internet connection 24/7 using your smartphone or tablet. Control your door locks, lights and thermostat even when you're out on the town.

Your system is monitored 24/7 by our local team of professionals, but while you're out, make sure to leave a few lights on back home. Burglars are most likely to break into a home when no one is there and leaving a few lights on gives the appearance that someone is. Better yet, use our mobile app and set up lighting automation to turn on different lights at different times. You can also set a timer for your outdoor lights.

With these simple steps, you can help divert intruders and keep your property safe while you're out. If you don't have home automation or have questions about how to use it, give us a call today.



WHICH SERVICE PLAN IS BEST FOR YOU?

Adding a service plan protects you from unforeseen costs that may arise. We offer three different service plans, which cover some or all of the costs accrued during a service call, as well as one free system check per year. They keep your system working smoothly and your budget intact. The service plans range in price from \$5 to \$15.95 per month making them good for your system and your budget.



BASIC \$5 MONTH Includes free trip and labor*

EXTENDED \$10.95 MONTH Includes free parts, trip and labor Up to 12 zones*

EXTENDED PLUS \$15.95 MONTH Includes free parts, trip and labor 13 to 25 zones*

Whether you are home or away, your home security system will detect and alert you and our 24/7 monitoring center of burglary, fire, environmental disasters, medical situations and much more. Adding automation services will allow you to get alerts and to arm and disarm your system remotely. WH Security prides itself on delivering value to customers and on being a part of the local community. Give us a call today to add a service plan or home automation to your system.







NEED A MEDICAL ALERT?

Did you know we sell medical alerts in the greater metro area? If you have a loved one who prefers to age in place, you can help provide them with the tools they need including a medical alert system. Medical alert systems from WH Security help our elders live independently in their own homes without needing to enter independent or assisted living facilities.

An in-home medical alert system from WH Security provides security and independence while also providing peace of mind for loved ones. It includes two parts: a two-way calling station ordinarily placed beside a bed, and an emergency button worn as a pendant or bracelet with a range of 300 feet. If an incident occurs, the emergency button either on the two-way calling station or the worn device should be pushed. The button sends an alarm signal to WH Security's 24/7 monitoring center and notifies an emergency responder immediately. That operator will be able to speak and hear through the unit to get the help needed immediately.

Our on-the-go solution is for active individuals who want the assurance that comes from knowing help is just the push of a button away. Powered by cellular and GPS technology, this solution allows for travel anywhere you have a cell signal in the continental United States.

Having a security system with automation services adds another level of safety when a loved one prefers to age at home. Receive alerts 24/7 when doors open and close, check your system or view cameras from your smart device.

Free in-home installation, service calls and aroundthe-clock monitoring assistance in any emergency is included with our medical alerts. Call us today to find a solution that works for your family.

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