

WHSECURITY
Trusted. Local.



wh-security.com ■ 763.477.3664 ■ info@wh-security.com

SERVICE PLANS

GOOD FOR YOUR SYSTEM AND YOUR BUDGET

BASIC \$5 month
Includes free trip and labor*

EXTENDED \$10.95 month
Includes free parts, trip and labor – Up to 12 zones*

EXTENDED PLUS \$15.95 month
Includes free parts, trip and labor – 13 to 25 zones*



Service plans from WH Security are good for your system and your budget. Our three plans cover some or all of the costs accrued during a service call, as well as one free system check per year, which helps keep your system working smoothly and your budget intact.

WH Security's Basic service plan is \$5 per month and covers the trip and labor charges accrued during a service call, as well as an annual system check. The Extended service plan is \$10.95 per month and includes free parts, trip and labor for up to 12 zones. The Extended Plus service plan is \$15.95 per month and includes free parts, trip and labor for 13 to 25 zones.

All three service plans from WH Security include one free system check per year, which helps to ensure your system is always in excellent working order. These affordable options from WH Security are a terrific value for both your security system and your budget.

Our security systems put your mind at ease and alert you of intruders and environmental issues such as fire, freeze and flood. Adding a service plan protects you from unforeseen costs.

FIND US OUT AND ABOUT IN YOUR COMMUNITY

We have heard the feedback customers like you have given us. As a result, we will have an increased presence in the community in 2018, including participation in the upcoming Maple Grove Days events in July. We've made some enhancements to the brand already, and will continue to do so throughout the year to better serve you, our customer.

We kicked off our changes with a new logo in December 2017 and you will see other modifications happen gradually as we move through 2018. Thank you for your continued business!

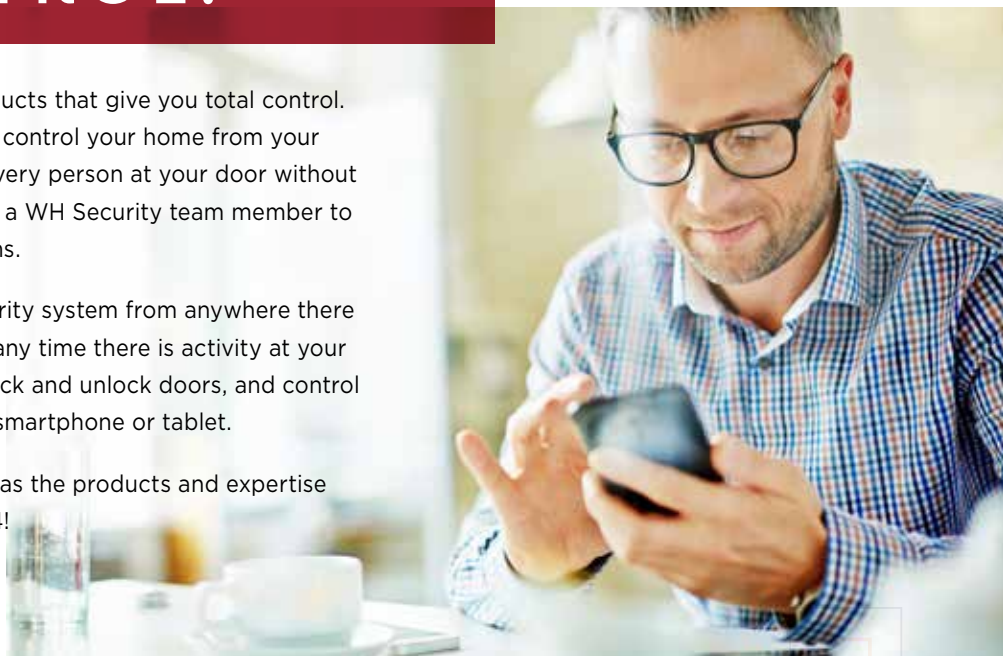


TOTAL CONTROL.

If you're looking to upgrade, we have the products that give you total control. You've seen the latest devices allowing you to control your home from your smartphone or let you see and talk to the delivery person at your door without getting out of your chair. One call to us brings a WH Security team member to your home to discuss home automation options.

Get the latest technology to control your security system from anywhere there is an internet connection. Receive video clips any time there is activity at your home or business, turn your lights on or off, lock and unlock doors, and control the temperature in your home - all from your smartphone or tablet.

When you're ready to upgrade, WH Security has the products and expertise you need. Give us a call today at 763.477.3664!



GO PAPERLESS!

You have the option of receiving your statement via email. With this method, your statement notification is emailed to you around the same time each month instead of coming in the mail. You can then pay your bill online.



Go to wh-security.com and click on "My Account" in the upper right corner, then "Pay/View My Bill."

If you have not already registered, please select "Register" and follow the prompts to create a login. Then go to "Account Management" and click on the "Paperless Options" tab, or call customer service at 763.477.3664 for assistance.

DO WE HAVE YOUR CURRENT CONTACT INFORMATION?

Updating us with your new contact information is easy to overlook, but doing so will ensure the proper people are alerted should your alarm be set off.

To update your information, simply call WH Security at 763.477.3664 or the monitoring center at 763.477.4275 and a representative will work with you to update your contact list. Please also make sure your email address is on file so you can receive our email communications.

Updating your call list with accurate and up-to-date names and phone numbers will ensure the proper people are alerted should your alarm be set off. We want to make sure your customer experience is superior, so update your contact information as soon as possible anytime it changes.

Since you're already on the phone with us, take a moment to test your system to ensure it is functioning properly and all alarm signals are received. Give us a call to place your system in test mode, arm your system and then trip each sensor (one at a time) to make sure the alarm goes off.

When you finish testing your system, call the monitoring center again and ask for a history of the account to confirm the alarms went through. Then they will remove your system from test mode.

We recommend testing your system monthly to ensure it is functioning properly and that all alarm signals are received by our monitoring center. Give us a call at 763.477.3664.

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