



WH SECURITY PROVIDES CAMERA SOLUTIONS

Many people are interested in keeping an eye on their properties while they're away, and WH Security has a variety of video systems to choose from. The latest video analytic technology can record events when there is motion in the form of a pixel change on the camera screen. This allows you to know when a delivery person drops off a package, a repair man arrives or the kids bring friends home. When the motion occurs, an event is recorded and a notification is sent to your email or phone.

Another popular analytic option is tripwire functionality, which allows the customer to designate a specific digital line on the image. The video system will only trigger to record when something crosses that line fully. You might make this invisible line cross your driveway outside or be just inside your main entry door. You can also set the time you want the tripwire to be active, so you only get notifications when you're away from home during specified hours.



Other camera analytics allow you to set the size that an object needs to be in order to trigger a notification. This helps avoid recording birds and squirrels, but still allows you to record people and vehicles moving about your property. And our indoor and outdoor cameras also give you the opportunity to check in on your home in real time with our easy-to-use mobile app.

Give us a call at 763.477.3664 to discuss which camera options will meet your individual needs.

CHANGING BATTERIES

Your security system panel is programmed to beep and display a message on the screen to let you which sensors batteries are low. When this happens, we recommend changing the batteries as soon as possible.

The average life span for the various batteries in your security system sensors is four years. Most sensor batteries can be changed by the homeowner and we have instructional videos on the My Account page of wh-security.com to walk you through the process.



WH Security trucks carry about 25 different types and sizes of batteries for the various sensors that we install. If you aren't sure which battery type you need or have trouble removing the sensor covers, contact technical support during business hours by calling 763.477.3664. You can also schedule a service appointment and a technician will come change the batteries for you.

If you have our Basic Service Plan, your trip and labor charges will be covered and you'll only need to pay for the cost of the batteries themselves. If you have our Extended or Extended Plus Service Plan, there is no charge at all for battery replacement. You can learn more about service plans on the My Account page of wh-security.com.

WHSECURITY

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TOYS FOR TOTS DROP SITE

Fill your heart and others this holiday season by bringing a toy to donate.



Toys for Tots donations of new, unwrapped toys can be dropped off in our lobby Monday-Friday from 8 a.m.-4:30 p.m. Toy donations are accepted through December 13. Our office at 6800 Electric Drive in Rockford is a designated drop site.

THE BENEFITS OF AN INTERACTIVE THERMOSTAT



An interactive thermostat is a great addition to your security system. It provides an easy-to-use energy management solution for your home or business. Why pay for heating and cooling when you aren't there? Interactive thermostats provide energy savings by allowing you to control the temperature of your home or business at any time from nearly any location with your smart phone, tablet or computer. This means that when you're coming home from vacation or back to work after a weekend off, you can adjust the temperature remotely so the property is comfortable when you return.

You can also set schedules for thermostats and limit temperature control to certain users or certain temperature constraints.

Want to learn more? Call 763.477.3664 or visit <https://bit.ly/2mgRvpb> today.

HOLIDAY COOKING TIPS



The holidays bring family and friends together and cooking is often a big part of the celebration. But did you know the number one cause of home fires and injuries are cooking related? The leading cause of fires in the kitchen is unattended cooking. Keeping fire safety top of mind in the kitchen during the holidays is important, especially when there's a lot of activity and people at home. By following these safety tips from the National Fire Protection Agency, you can prevent these fires:

- Stay in the kitchen while you are frying, boiling, grilling, or broiling food. If you leave the kitchen, even for a short period of time, turn off the stove.
- Use a timer to remind you that you are cooking.
- Keep anything that can catch fire — oven mitts, wooden utensils, food packaging, towels or curtains — away from your stovetop.
- Keep kids three feet away from the stove and hot liquids. The steam or splash from vegetables, gravy or coffee could cause serious burns.

If you have a small (grease) cooking fire and decide to fight the fire...

- » On the stovetop, smother the flames by sliding a lid over the pan and turning off the burner. Leave the pan covered until it is completely cooled.
- » For an oven fire, turn off the heat and keep the door closed.

If you have ANY doubt about fighting a small fire...

1. Just get out! When you leave, close the door behind you to help contain the fire.
2. Call 9-1-1 or the local emergency number from outside the home.

Source: National Fire Protection Agency