

Door and window sensor testing



HOW-TO GUIDE

1. Before testing your door and window sensors, call the monitoring center and ask the dispatcher to place your account on “test” mode. They will ask for your password and testing timeframe.
2. Arm your system in “away mode,” as if you were leaving home by opening and closing the primary entry/exit door. Wait for the delay time to expire.
3. After the delay time has expired, go to each door and window that has a sensor on it and open and close them to activate the alarm. You will hear a loud audible siren when the alarm is activated.
4. After testing the alarm, disarm the alarm system as you normally would.
5. Depending on the type of alarm system, you may need to disarm the system a second time to reset it. Refer to your owner’s manual if you have questions.
6. Verify the alarm signals were communicated by calling the monitoring center and asking for a history on the account. They will ask you for your password again. After reviewing the history, have them remove your system from test mode.



ALWAYS HERE WHEN YOU NEED US

CUSTOMER SERVICE

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