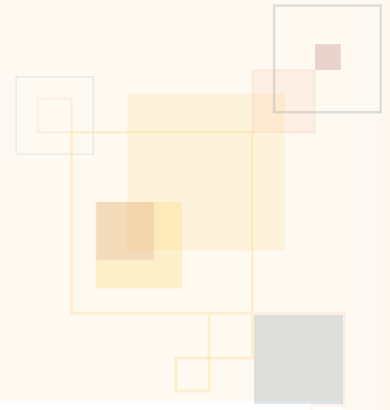


Freeze sensor testing

How-to guide

There are two methods for testing your freeze sensors:



BAG OF ICE METHOD

1. Create an “ice pack” by filling a quart size plastic bag with ice.
2. Call the monitoring center and ask the dispatcher to place your account on “test” mode. They will ask for your password and testing timeframe.
3. Locate your low temperature device and hold the ice pack on the front of the device for approximately 10 minutes or until the device activates an alarm. In most cases, this will cause your keypad to beep so you will know something happened.
4. Verify the alarm signals were communicated by calling the monitoring center and asking for a history for the account. They will then ask for your password again. After reviewing the history, have them remove your system from test mode.
5. After the alarm is reset on the keypad the device needs to be warmed up. To do this, hold a warm hand on the device so it won’t cause an additional alarm.

AIR DUSTER METHOD

1. Purchase an air duster can, typically used for cleaning computer keyboards.
2. Call the monitoring center and ask the dispatcher to place your account on “test” mode. They will ask for your password and testing timeframe.
3. Locate your low temperature device and invert the air duster before spraying it on the device.
4. While inverted, spray the can on the freeze sensor. When you spray the can, liquid will come out and the device will cool quickly, activating the alarm. In most cases, this will cause your keypad to beep so you will know something happened.
5. Verify the alarm signals were communicated by calling the monitoring center and asking for a history for the account. They will then ask for your password again. After reviewing the history, have them remove your system from test mode.
6. After the alarm is reset on the keypad the device needs to be warmed up. To do this, hold a warm hand on the device so it won’t cause an additional alarm.

ALWAYS HERE WHEN YOU NEED US

WHSECURITY

CUSTOMER SERVICE
763.477.3664 | 888.800.5910

EMAIL
info@wh-security.com

MONITORING CENTER
763.477.4275 | 800.858.7811

WH-SECURITY.COM