

How to:

Freeze sensor testing

There are two methods for testing your freeze sensors:

Bag of ice method: Test your freeze sensors using a quart size plastic bag, filled with ice.

Air duster method: Test your freeze sensors using an air duster can.

Bag of ice method:

1. Create an "ice pack" by filling a quart size plastic bag with ice.
2. Call the monitoring center and ask the dispatcher to place your account on "test" mode. They will ask for your password and testing timeframe.
3. Locate your low temperature device and hold the ice pack on the front of the device for approximately 10 minutes or until the device activates an alarm. In most cases, the freeze sensor will cause beeping at the keypad so you will know something happened.
4. Verify the alarm signals were communicated by calling the monitoring center and asking for a history for the account. They will then ask for your password again. After reviewing history, have them remove your system from test mode.
5. After the alarm is reset on the keypad the device needs to be warmed up. To do this, hold a warm hand on the device so it won't cause an additional alarm.

Air duster method:

1. Purchase an air duster can, typically used for cleaning computer keyboards. They are sold at Wal-Mart and Target.
2. Call the monitoring center and ask the dispatcher to place your account on "test" mode. They will ask for your password and testing timeframe.
3. Locate your low temperature device and invert the air duster before spraying it on the device.
4. While inverted, spray the can on the freeze sensor. When you spray the can, liquid will come out and the device will cool quickly, activating the alarm. In most cases, the freeze sensor will cause beeping at the keypad so you will know something happened.
5. Verify the alarm signals were communicated by calling the monitoring center and asking for a history for the account. They will then ask for your password again. After reviewing history, have them remove your system from test mode.
6. After the alarm is reset on the keypad the device needs to be warmed up. To do this, hold a warm hand on the device so it won't cause an additional alarm.



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If you would like a WH Security technician to fully service your alarm system, contact us at (763) 477-3664, or info@wh-security.com