

How to:

Water sensor testing

Basement wall water sensor:

1. Before testing your basement water sensor, call the monitoring center and ask the dispatcher to place your system on "test" mode. They will ask for your password and testing timeframe.
2. To test your basement water sensor, take a paper towel and get it wet.
3. Lay the wet paper towel on the front of the device.
4. When the wet paper towel is laid on the front of the device, the device should sense the water, activating an alarm. This will be displayed on the keypad.
5. When the keypad displays the alarm, remove the paper towel and dry the device.
6. After activating the sensor, disarm the security system as normal. You may need to disarm the system twice to reset the alarm.
7. Verify that the alarm signals were communicated by calling the monitoring center and asking for the account history. When done, have them remove the system from "test" mode.

Sump pump water sensor:

1. Before testing your sump pump water sensor, call the monitoring center and ask the dispatcher to place your system on "test" mode. They will ask for your password and testing timeframe.
2. To test your sump pump water sensor, simply raise the blue water cup inside the sump pump. Raising the cup will make the sensor think that water is filling up and will trigger an alarm.
3. After activating the sensor, disarm the security system as normally done. You may need to disarm the system twice to reset the alarm.
4. Verify that the alarm signals were communicated by calling the monitoring center and asking for the account history. When done, have them remove the system from "test" mode.



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If you would like a WH Security technician to fully service your alarm system, contact us at (763) 477-3664, or info@wh-security.com