

PO Box 330 Rockford, MN 55373-0330
(763) 477-3000 / (800) 943-2667

This rider shall be attached to and become a part of the Monitoring Agreement by and between the above-mentioned Subscriber (hereinafter referred to as "Subscriber") and WH Security (hereinafter referred to as WHS) at the above site location.

In addition to the monitoring services provided under the above referred to agreement at the premises of Subscriber at the above-mentioned site, WHS agrees to make the following changes or additions:

SERVICE AGREEMENT:

1. The initial period of this agreement is one year from the date the online form is submitted and will automatically extend for one-month periods. In order to cancel at the end of either the initial or subsequent period, Subscriber must give WH Security 30 days advanced written notice prior to the end of that period. If Subscriber cancels before the end of the initial period, they will be responsible for the remaining amount due for the initial agreement period.
2. Service agreement payment will be a monthly fee of one of the following:
 - Basic Agreement: \$5.00 plus sales tax for coverage of labor and trip charges
 - Extended Agreement: \$10.95 plus sales tax for coverage of parts, labor and trip charges for systems of 12 zones or less
 - Extended Agreement: \$15.95 plus sales tax for coverage of parts, labor and trip charges for systems 13 – 25 zonesThis is in addition to any amounts currently being paid to WHS for services rendered.
3. Service agreement charges will be billed in advanced. Subscriber will be billed according to their monitoring payment schedule.
4. Service covered by this Agreement includes servicing of Subscriber's security system equipment during normal business hours and will begin after the expiration of the initial free one-year labor warranty.
5. This Service Agreement includes labor and trip charges (for basic agreement) or parts, labor and trip charges (for extended agreement) for all service work during normal business hours due to failure of the equipment. If the Subscriber requests service and the failure is due to misuse or abuse of the equipment, or otherwise caused by the Subscriber (ie: remodeling, change in phone lines or electric wiring, etc.) or due to natural disaster, the Subscriber agrees to pay WHS' normal rates for the service call.
6. This Service Agreement includes one free security system check annually. At this visit we will check the operation of the system, clean any devices that require cleaning and check for any low batteries. Subscriber is responsible for scheduling this visit.
7. If service is requested after normal business hours, the Subscriber will agree to pay WHS' after hours rate for the service call.
8. The basic service agreement does not cover the cost of any equipment or batteries.
9. Extended agreement: WH Security will make available all equipment that is current and supported by the manufacturer. Replacement/ upgrade of any equipment that is deemed obsolete and not supported by the manufacturer will not be covered under the extended agreement.

Except as herein amended, any existing agreements between the parties shall remain in full force and effect subject to all the terms, conditions, and obligations stated in said agreements for alarm monitoring and/or signaling services.

A copy of this Agreement and its online approval shall be deemed to be originals for all purposes. WH Security may convert this Agreement into an electronic and/or digital media file and a copy of this Agreement or the electronic data file produced from any such electronic or digital media format may serve and be given the same legal force and effect as the original.

THIS AGREEMENT SHALL NOT BE BINDING UPON WHS UNLESS APPROVED BY AN AUTHORIZED REPRESENTATIVE OF WHS. IN THE EVENT OF FAILURE OF APPROVAL, THE SOLE LIABILITY OF WHS SHALL BE TO REFUND TO SUBSCRIBER THE AMOUNT THAT HAS BEEN PAID WHS UPON THE SIGNING OF THE AGREEMENT.