



wh-security.com ■ 763.477.3664 ■ info@wh-security.com

## CHECK OUT OUR NEW WEBSITE!

WH Security has been refreshing its look in the past year with a new logo and clearer messaging to serve you better. Now we're excited to roll out a new website! We hope you'll take a moment to check it out.

Reminder – the My Account section of the website has common logins to pay your bill and view alarm activity. You can download system manuals, learn how to change your batteries and test your sensors, and much more!



## WHO'S PROTECTING YOUR PETS WHILE YOU'RE AWAY?

Many of us have a furry or feathered friend at home, such as a dog, cat, bird or hamster. But who's looking out for them while you're away?

Most people are aware of the dangers carbon monoxide presents toward humans, but may not even think about CO poisoning of their pets until it's too late.

CO sensors alert the presence of this toxic gas before a serious situation occurs, but what if you aren't home to hear the alarm sound...and your pets are? Having a monitored sensor through your alarm system could help save the lives of your family and your pets. A monitored CO sensor from WH Security will activate your alarm and send a signal to the monitoring center, which will then alert you and the necessary authorities of the issue.

If you already have CO sensors, be sure to check the manufacturer specifications regarding the sensor's lifespan. The average lifespan for CO detectors is 5 to 7 years and after that, they should be replaced. An outdated sensor is unreliable and can trigger false alarms or completely fail, so check yours regularly.

With WH Security, you have the ability to customize a security system that will help keep you and your furry best friend safe. And you'll be able to rest a little easier knowing that WH Security is looking out for your pet, too.

If you have any questions regarding CO sensors or would like to add monitored sensors to your alarm system, call 763.477.3664.



## TEST YOUR SYSTEM

Remember to test your system periodically to ensure it is working properly! Before you test, call our monitoring center at 763.477.4275 to place your system in test mode so we don't think an actual emergency is occurring. Our monitoring professionals will then walk you through the steps to test your system.

For detailed instructions and videos on how to test individual sensors, check out the My Account page of our website and click on "Testing Sensors."



Do you have a story to share about how your security system helped catch a criminal, report a fire, or assist with a medical issue? Visit our Facebook page at [www.facebook.com/WHSec](http://www.facebook.com/WHSec) and share your story.

# WHSECURITY

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## GIVING THANKS!



THE WH SECURITY TEAM

During the holiday season, WH Security would like to take the time to say thank you, we appreciate you and we truly value your business. As an added bonus, here are some suggestions for holiday events in the area for you to consider. Enjoy!

- **Holidazzle, Loring Park in downtown Minneapolis.**

This family-friendly celebration includes movies, fireworks, a Kids Zone, ice skating games, performances and Santa. [www.holidazzle.com](http://www.holidazzle.com)

- **Making Spirits Bright, Minnesota Landscape Arboretum, Chaska.**

Holiday light displays outdoors plus Great Hall of Trees indoors. [www.arboretum.umn.edu](http://www.arboretum.umn.edu)

- **Winter Wonderland, Lake George Complex in Saint Cloud, December 9.**

Arts and crafts, live penguins, hayride around the lake, Touch-a-Truck and Santa. Evening parade and Christmas tree lighting at the Saint Cloud Convention Center. [www.visitstcloud.com/events](http://www.visitstcloud.com/events)

- **Canadian Pacific Holiday Train, various stops.**

A 14-car train decorated in holiday lights stops at various locations for a 30-minute performance. Live music is played at all stops and food shelf donations are collected. [www.cpr.ca/holiday-train/united-states](http://www.cpr.ca/holiday-train/united-states)

- **Bentleyville Tour of Lights, Duluth.**

Free walk-through lighting display of 5 million lights covering 20 acres on the shores of Lake Superior. Santa visits, free hot cocoa, cookies, popcorn and roasted marshmallows. [www.bentleyvilleusa.org](http://www.bentleyvilleusa.org)

While you're away from home, you can be confident your home is secure by checking in on your property with interactive services and our mobile app, which allows you to lock doors and adjust the thermostat from anywhere with internet.



CANADIAN PACIFIC HOLIDAY TRAIN