### SECOND QUARTER NEWSLETTER 2023











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# DETECT WATER TO PREVENT COSTLY REPAIRS

Water leaks cost homeowners and insurance companies billions of dollars every year. You can avoid costly repairs by adding a temperature and water sensor to your security system. It will alert you when it detects water and extreme temperatures — over 100 and under 45 degrees F. This sensor is waterproof and wireless for easy installation and has titanium probes to prevent corrosion.

The sensor is placed on or near the floor in a place where a leak or flooding might occur, such as below a sink or near the foundation of your basement and connected to your security system. When water touches it, an alarm is triggered and notifies our 24/7 monitoring center. The monitoring center staff reach out to you so that you can act before extensive damage happens.

WH Security also offers water sensors for sump pumps. When water rises too high in your sump well, the sensor flips up to notify you your sump pump has stop working. This is especially important when snow is melting and running into your sump pump well.

Water sensors are also great for cabins or vacation homes that sit vacant for long periods of time. No one wants to return to a summer cabin after a winter away to find water damage inside.

Water sensors are an easy addition to a security system and don't raise your monthly monitoring fee.



Get safety tips and learn about our latest promotions.



### THE VALUE OF A MONITORING CENTER

Security systems installed by WH Security are monitored locally by the WH International Response Center (WHIRC) - a leading national central station monitoring partner.

We asked Jody, a former 911 dispatcher and current WHIRC administrative support specialist, why are security monitoring centers important?



"Many different types of call centers, including 911 dispatch centers, have staffing challenges and non-verified emergency calls are not their first priority. They must prioritize the verified emergency calls first. Alarm monitoring centers, like WHIRC, help make emergency dispatch faster and more accurate. That is why WHIRC is so important. Most of WHIRC's calls are outbound to see if our customers need help once we receive their alarm signal.

We also monitor and act on high/low temperature alarms These types of alarms help prevent loss of property and income."

Learn more about WHIRC at <u>whirc.com</u>.

# TEST YOUR SECURITY SYSTEM

Your security system is meant to protect your home or business and give you peace of mind. It is only able to do so if it is working properly. Test your security system monthly to avoid a system problem when you need it most.

#### Call your monitoring center and ask them to place your system on test.

- Arm your system as if you were leaving.
- After the delay or exiting time has expired, open and close all doors that are monitored.
- Test or check all devices and sensors that are monitored.
- Disarm your system as you normally do.

Call your monitoring center and ask them to verify they received your alarm signals. If all the devices activated correctly, the monitoring center will have record of it.

Additional testing is recommended after you have maintenance or renovations done to your home or business and if you have a change in your phone or internet service provider. It is important to be sure all the connections and sensors are still working properly.

Testing your security system can seem like a time-consuming task but knowing you can trust it is worth the effort. To help, a collection of sensortesting videos and PDFs can be found on the WH Security website. You can find the videos at <u>https://bit.ly/whssensors</u>.



## LOCAL ICE CREAM SHOPS



With summer just around the corner, it is a good time to get out and enjoy some ice cream. Here are some local shops with delicious offerings and unique features. All locations have allergy friendly options.

What's the scoop? — Buffalo, Mn Has an ice cream vending machine if you want ice cream after hours. www.whatsthescoop.biz/

**Sweet Science** — Edina, MN Locally sourced, small batch ice cream, available for purchase across the Twin Cities.

www.sweetscienceicecream.com/

Lost Lake — Mound, MN Adjacent to Dakota Trail and Lake Minnetonka. www.lostlakecreamery.com/

Honey & Mackies — Plymouth, MN Sells hand cut fries with different toppings and loaded hotdogs. honeyandmackies.shopsettings.com/

Amore Ice Cream — Buffalo and Elk River, MN Unique flavors like lemon poppyseed, exhausted parent, and Zanzibar. https://amoreicecream.com/

**Two Scoops** – Osseo and Anoka, MN Offers malts, shakes, floats, ice cream cakes and gourmet popcorn. <u>http://twoscoopsmn.com/</u>